

FIELD SERVICE AUTOMATION SOFTWARE FOR GENERATOR SERVICE PROVIDERS

Manage Your Assets, Crews and Customer Communications

From installing cable, poles or cell towers to site survey inspections, your field technicians have enough to think about in their day-to-day jobs. That's why telecom service providers and contractors trust in Field Squared. With accurate real-time GPS-based crew tracking, scheduling and route optimization and full work order history, Field Squared helps you be proactive with up-to-the-minute information at your fingertips.

Field Squared is the industry's first unified Field Service Automation Platform. As a cloud-based SaaS solution, Field Squared allows enterprises to automate and streamline their field service operations and processes, from the field and corporate office to back-office systems in a unified platform.

Key Benefits

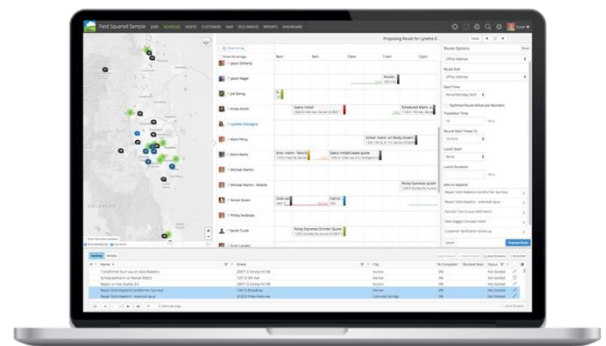
- Schedule work orders
- Send real-time status updates
- Capture photos and markup in the field
- Track crews via GPS in real-time

Key Capabilities

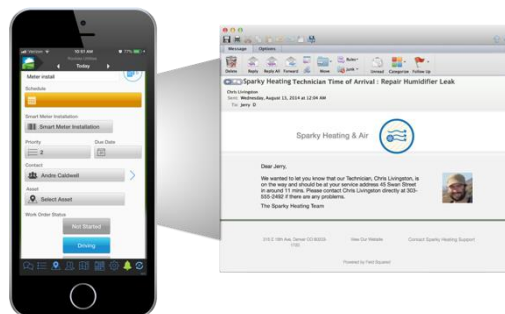
- Asset Management
- Field Data Capture via Smart Forms
- Real-Time Notifications
- Online & Offline Availability
- Analytics, Reporting & Business Intelligence
- Mobile Application
- Integrate with Back-Office Systems

Effortless Scheduling, Dispatching and Route Optimization

- Schedule, track and create work orders, assets and customers based on location
- Reduce truck rolls and improve first-time fix rate (FTFR)
- Create recurring maintenance schedules over multiple days and multiple crews



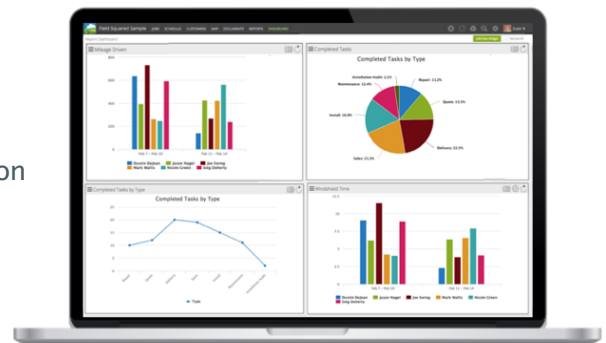
Improve Your Field Service Customer Experience



- Don't keep customers waiting, leverage real-time notifications to alert them of a technician's status
- Easily view customer details overlaid on a map
- Email customers from the job site with work order related documents

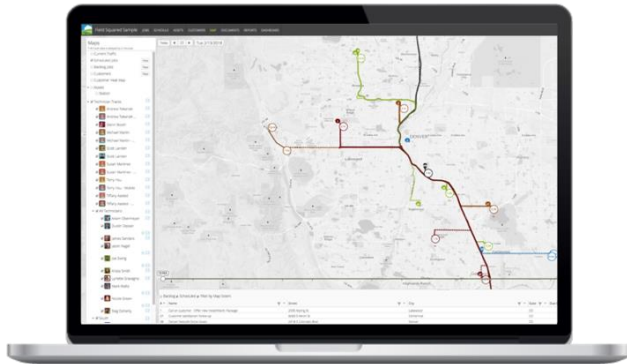
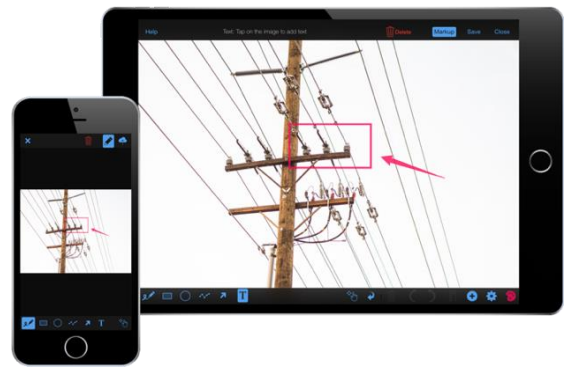
Real-Time Analytics, Reporting & Business Intelligence

- Analyze asset metrics to optimize installations or maintenance and eliminate unprofitable assets
- Utilize out-of-the-box reports, including mileage, travel time, time on site, team summary, and more
- Rank sites by correlating on-site job time to asset performance



Increase Field Data Capture Accuracy

- Capture field data and automate business processes with digital Smart Forms
- Online and offline availability syncs all changes and data when connection is restored
- Easily include photos, markup, annotations, and site sketches with work orders and assets
- Pull lookup values and catalogues from back-office systems

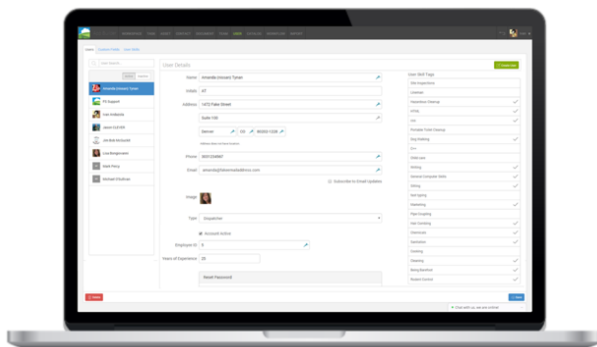
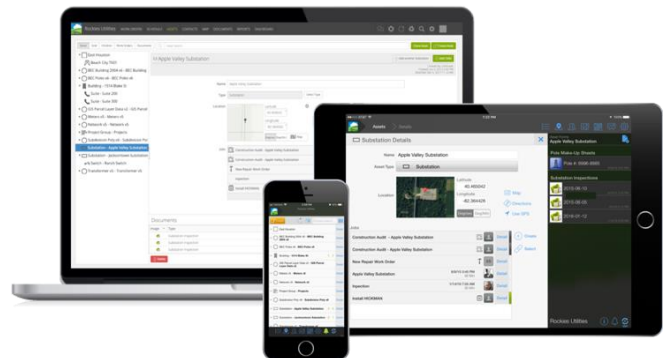


Track Work Orders and Crews in Real-Time

- Enhance first call resolution performance metrics
- Know where your technicians spend their day, with real-time GPS location tracking
- Access a historical replay of technician locations for auditing and safety purposes
- Quickly find the nearest technician for emergency maintenance

Manage and View Assets in the Field

- Easily view assets on a map
- Track on-site history of activity for every asset
- Make better decisions about work orders by with configured and installed data
- Capture accurate state of an asset in the field as-built vs bill of materials (BOM)
- Integrates with back-office systems, such as Esri ArcGIS, CRM, OMS, ERP, and more



Assign Work Orders with Skill Tagging

- Easily create job types and skills and assign technicians to associated work orders
- Enable automated alerts before certifications or training requirements expire
- Effortlessly match proper skill sets to work orders, increasing work order completion rates

Thousands of people use Field Squared every day. Join the Crowd.

