Field Squared

FIELD SERVICE AUTOMATION SOFTWARE FOR POWER & UTILITIES
Field Data Capture, Scheduling and Improved Customer Communications

From managing inspections, maintenance or repairs, service orders and meter installations, your field technicians have enough to think about in their day-to-day jobs. With accurate real-time GPS-based crew tracking, scheduling and route optimization and full work order history, Field Squared enables your field technicians and helps you be proactive with up-to-the-minute information at your fingertips.

Field Squared is the industry's first unified Field Service Automation Platform. As a cloud-based SaaS solution, Field Squared allows enterprises to automate and streamline their field service operations and processes, from the office to the field, and across your back-office systems. Improve compliance and safety, reduce costs and increase efficiency with Field Squared's unified platform.
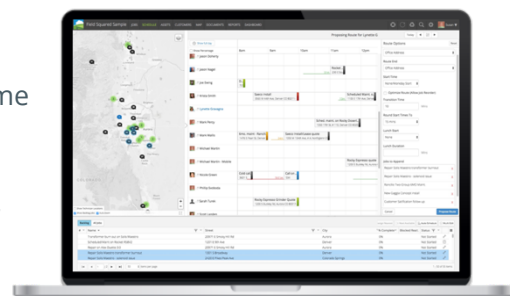
Key Benefits

- Optimize and schedule work orders
- Capture photos and markup in the field
- Track crews via GPS in real-time
- Send real-time status updates

Key Capabilities

- Field Data Capture
- Work Order Management
- Scheduling, Dispatch & Route Optimization
- Online & Offline Availability
- Asset Management
- Analytics, Reporting & Business Intelligence
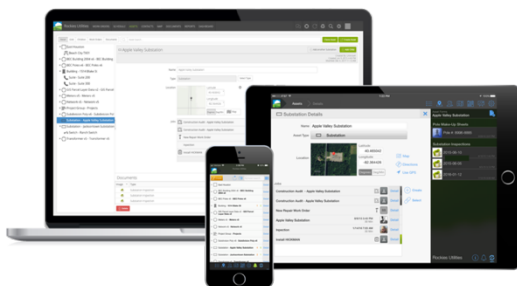- Mobile Application
- Integrations

Effortlessly Schedule/Dispatch and Leverage Route Optimization

- Optimize field service routes in real-time
- Reduce truck rolls and minimize travel time
- Schedule, track and create work orders, assets and customers based on location
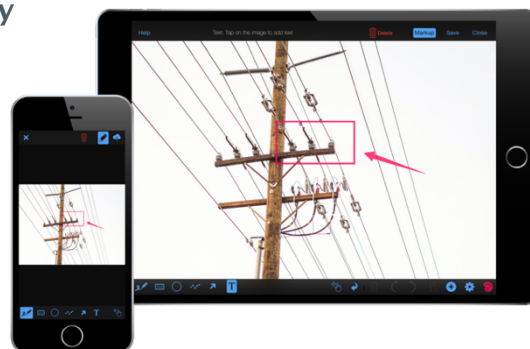- Coordinate thousands of jobs per day, or over multiple days and crews

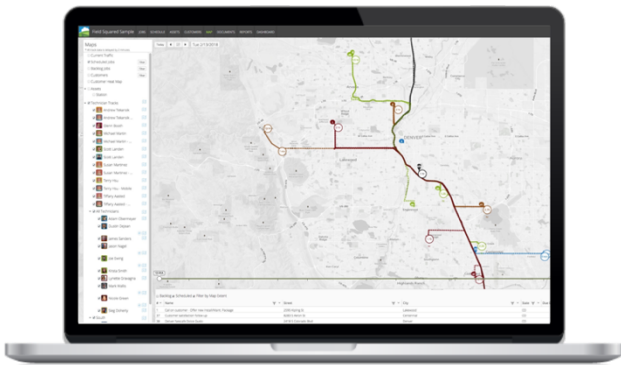### View and Manage Internal- or Customer-Owned Assets

- Capture work orders and documents against assets
- Quickly view asset locations on a map
- Track on-site history of all activity for every asset
- Integrates with back-office systems, such as Esri, OMS, ERP, and more

Increase Field Data Capture Accuracy

- Easily include photos with work orders and use native markup tools
- Scan barcodes or add site sketches to work orders and assets
- Be confident you're connected, as the mobile app works online and offline
- Pull lookup values and catalogues from third-party systems
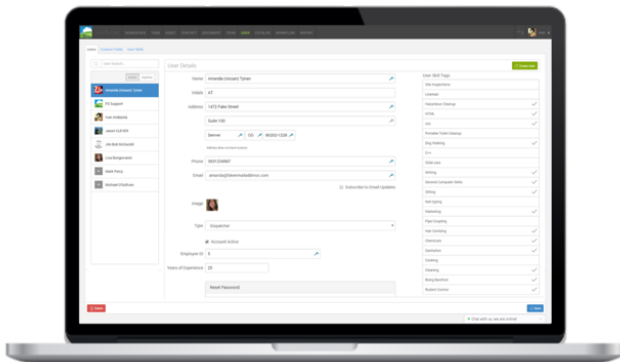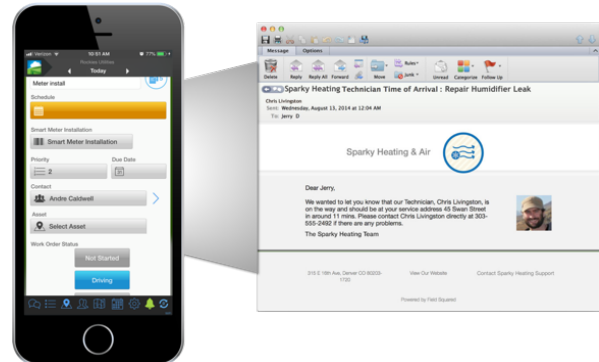
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Track Work Orders and Crews in Real-Time

- Easily manage outage jobs with distributed crews
- Find the nearest technician for emergencies
- Track time on site, unscheduled stops, speeding, and crew metrics
- Enhance first call resolution performance metrics with real-time GPS team tracking
- Access a historical replay of your field workforce locations and work orders

Empower Managers and Field Technicians

- Empower operations managers with software that helps them do more and work smarter
- Gain control of late arrival and rescheduling situations
- Provide field technicians with real-time collaboration and messaging tools
- Enable technicians to submit completed work orders from the job site
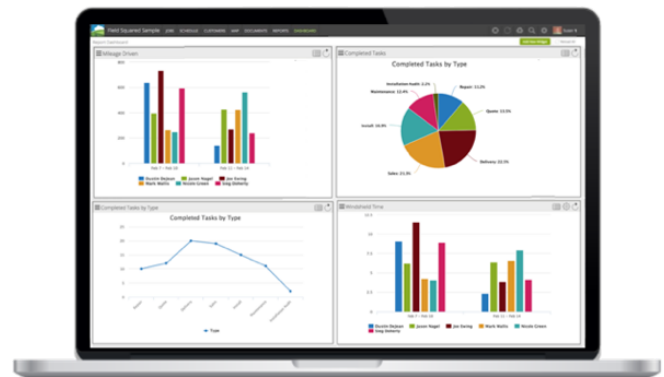
Assign Work Orders by Job Skills

- Easily create job types and skills and assign technicians to associated work orders
- Create automated alerts before certifications or training requirements are set expire
- Effortlessly match proper skill sets to work orders, increasing work order completion rates

Access Real-Time Reporting & Analytics

- Analyze asset metrics to optimize installations or maintenance and eliminate unprofitable assets
- Connect cross-departmental information to make comprehensive data-based decisions
- Rank sites by correlating on-site job time to asset performance

Thousands of people use Field Squared every day. Join the Crowd.

Town of MINT HILL North Carolina   BPL BAHAMAS POWER AND LIGHT   SEGRA   GRIDPOINT   the ENERGY cooperative