

FIELD SERVICE AUTOMATION SOFTWARE FOR CABLE & TELECOMMUNICATIONS

Manage Your Assets, Crews and Customer Communications

From installing cable, poles or cell towers to site survey inspections, your field technicians have enough to think about in their day-to-day jobs. That's why telecom service providers and contractors trust in Field Squared. With accurate real-time GPS-based crew tracking, scheduling and route optimization and full work order history, Field Squared helps you be proactive with up-to-the-minute information at your fingertips.

Field Squared is the industry's first unified Field Service Automation Platform. As a cloud-based SaaS solution, Field Squared allows enterprises to automate and streamline their field service operations and processes, from the field and corporate office to back-office systems in a unified platform.

Key Benefits

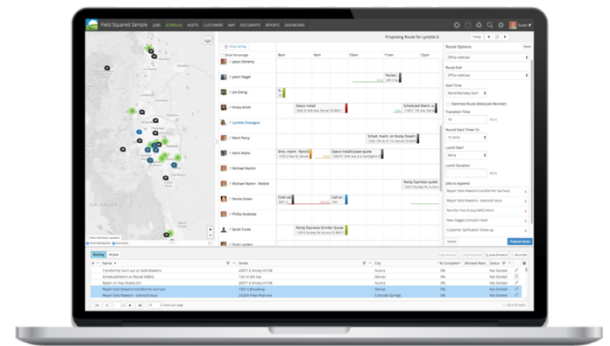
- Schedule work orders
- Send real-time status updates
- Capture photos and markup in the field
- Track crews via GPS in real-time

Key Capabilities

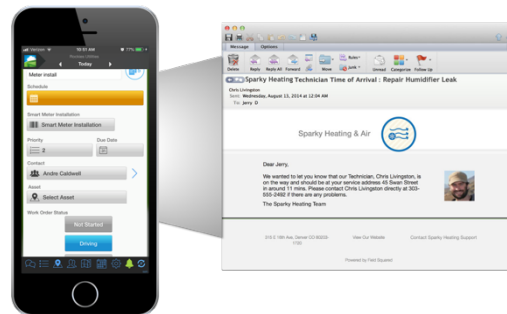
- Asset Management
- Field Data Capture via Smart Forms
- Real-Time Notifications
- Online & Offline Availability
- Analytics, Reporting & Business Intelligence
- Mobile Application
- Integrate with Back-Office Systems

Effortless Scheduling, Dispatching and Route Optimization

- Schedule, track and create work orders, assets and customers based on location
- Reduce truck rolls and improve first-time fix rate (FTFR)
- Create recurring maintenance schedules over multiple days and multiple crews



Improve Your Field Service Customer Experience



- Don't keep customers waiting, leverage real-time notifications to alert them of a technician's status
- Easily view customer details overlaid on a map
- Email customers from the job site with work order related documents

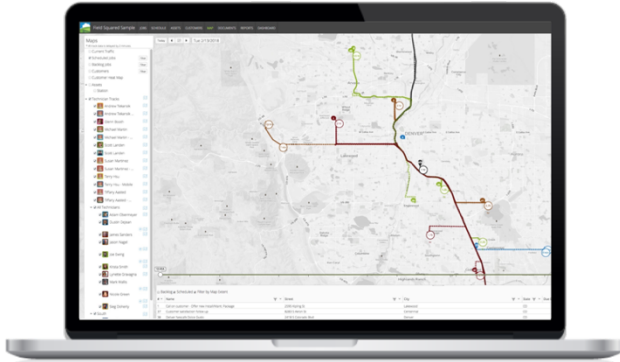
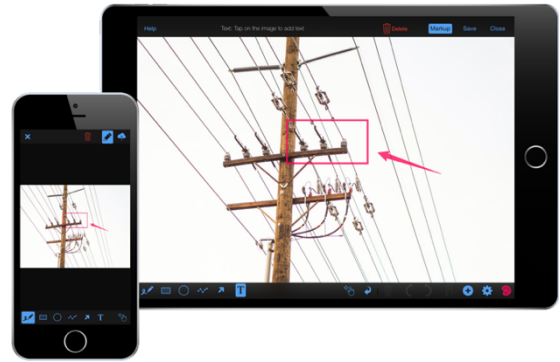
Real-Time Analytics, Reporting & Business Intelligence

- Analyze asset metrics to optimize installations or maintenance and eliminate unprofitable assets
- Utilize out-of-the-box reports, including mileage, travel time, time on site, team summary, and more
- Rank sites by correlating on-site job time to asset performance



Increase Field Data Capture Accuracy

- Capture field data and automate business processes with digital Smart Forms
- Online and offline availability syncs all changes and data when connection is restored
- Easily include photos, markup, annotations, and site sketches with work orders and assets
- Pull lookup values and catalogues from back-office systems

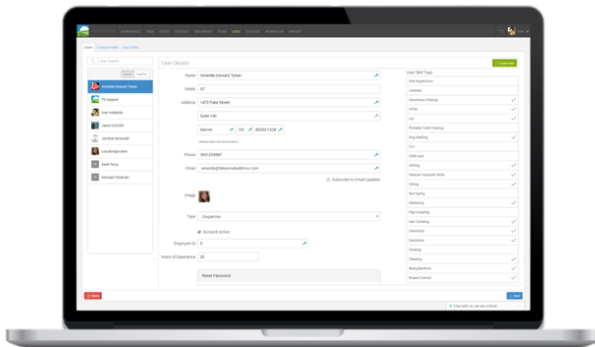


Track Work Orders and Crews in Real-Time

- Enhance first call resolution performance metrics
- Know where your technicians spend their day, with real-time GPS location tracking
- Access a historical replay of technician locations for auditing and safety purposes
- Quickly find the nearest technician for emergency maintenance

Manage and View Assets in the Field

- Easily view assets on a map
- Track on-site history of activity for every asset
- Make better decisions about work orders by with configured and installed data
- Capture accurate state of an asset in the field as-built vs bill of materials (BOM)
- Integrates with back-office systems, such as Esri ArcGIS, CRM, OMS, ERP, and more



Assign Work Orders with Skill Tagging

- Easily create job types and skills and assign technicians to associated work orders
- Enable automated alerts before certifications or training requirements expire
- Effortlessly match proper skill sets to work orders, increasing work order completion rates

Thousands of people use Field Squared every day. Join the Crowd.

