



# Field Squared Field Service Automation Platform

FIELD SERVICE MANAGEMENT | ENTERPRISE ASSET MANAGEMENT | MOBILE WORKFORCE MANAGEMENT

Business Process Automation for Digital Transformation  
of Field Service Operations

## Purpose-Built to Optimize the Efficiency of Your Field Workforce

Field Squared is the industry's first unified Field Service Automation Platform. As a cloud-based solution, Field Squared allows enterprises to automate and streamline their field service operations and processes, from the frontline to back-office systems. The power Field Squared enables digital transformation of your field operations, providing predictive analytics, interoperability across existing business systems and the tools necessary to realize operational efficiency gains.

Unlike other field service software, Field Squared is configurable across any industry, without requiring lengthy, expensive custom development. With a web application for administrators, supervisors and dispatchers, and a mobile application for your field workforce, Field Squared automates your field operations to help you do more with less or *square* your productivity, all without adding a physical headcount.

## BENEFITS AT-A-GLANCE

### Fully Optimize Field Operations

- Improve data capture accuracy by up to 90%
- Dispatch action items and assign distributed field teams
- Stay vigilant with environmental, health and safety regulations

### Real-Time Business Intelligence

- Gain complete supply chain visibility
- Increase revenue per resource with real-time analytics
- Confront cost optimization issues through KPIs and analytics

### Security from the Ground-Up

- Ensure data security with military-grade AES-256 encryption
- Eliminate user vulnerabilities with granular roles and permissions
- Built in a cloud-based, scalable architecture

THOUSANDS OF PEOPLE USE FIELD SQUARED EVERY DAY.

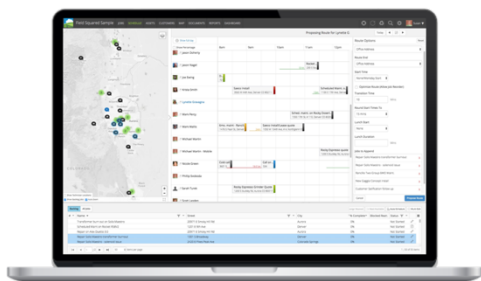
JOIN THE CROWD.



## Enterprise Asset Management

Capture complex operational data for coordinated asset management and visibility at all times—online or offline.

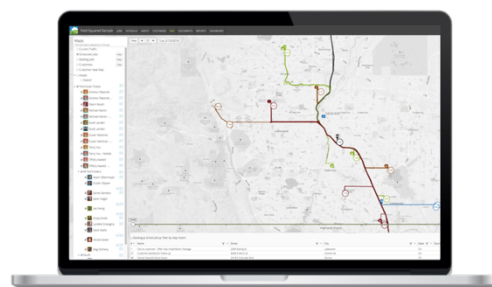
- Seamlessly manage work orders, maintenance schedules, and history against assets
- Visualize assets on the native map or extend your GIS systems to the field, such as Esri ArcGIS
- Easily barcode scan fixed or mobile assets
- Integrate with digital twin platforms to create work orders against assets



## Scheduling, Dispatching & Route Optimization

Leverage predictive, real-time insights.

- Track progress of field crews and auto-schedule multiple jobs
- Find the nearest crew for emergency dispatch
- Create and schedule work orders in Field Squared or via an integration with your back-office systems
- Minimize travel time, mileage and idle time



## Mobile Workforce Management

Location tracking, mileage reporting and replay history.

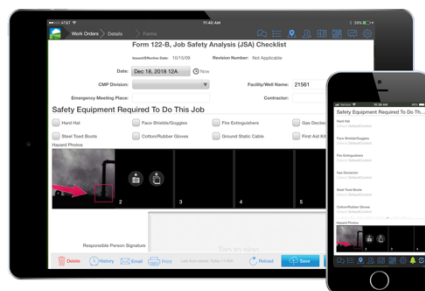
- Get real-time updates and access a historical replay of your field worker locations
- View work order status across field crews
- Gain efficiency through auto check-in/out of jobs
- Effectively create and manage territories



## Work Order Management

Plan, track and manage work orders and field service crews.

- Quickly schedule and assign work orders
- Track work order status in real-time
- Improve the customer experience by sending status notifications in real-time
- Assign work orders by skills, certifications, availability, proximity and job type



## Field Data Capture with Smart Forms

Effortless field data collection via digital Smart Forms.

- Replace paper- and spreadsheet-based processes with digital work order forms
- Capture robust field data with photo, markup, barcode scans, signatures, and more
- Improve data quality with logic, rules and validation



## Real-Time In-App Collaboration & Messaging

Communicate from the office to the field in real-time.

- Collaborate one-on-one or in team/group conversations
- Message links to work orders, assets, customer records and digital forms
- Access a full conversation history to reduce knowledge gaps
- Enable push notification messages